



Start Decreasing Your Costs Today!

Handling corrective action is a key compliance issue for many companies. It can cost the average manufacturing plant **\$50,000 - \$150,000** a year for customer corrective action expenses.

Poor performance in corrective action management can also translate into **lowered** supplier rating and lost business.

Bring Yourself Into Compliance!

It's not an option to comply if you want to continue to do business! Whether ISO, QS, TS, or another industry standard, **Concern Management IS A REQUIREMENT.**

Welcome to Manageware's QualityCenter 2005

New to QualityCenter are improved productivity features allowing you to better manage all aspects of the corrective action process. Concern Management costs can be minimized and controlled. Quality can be increased through non-conformance prevention and management of concern activities.

The QualityCenter 2005 Enterprise Concern Management Solution consists of:

- **Powerful Data Display and Presentation:** QualityCenter 2005 is integrated with Crystal Reports, the leading report creation software in the world. With Crystal data can be transformed into almost any format to get the message delivered. Existing reports can be integrated into QualityCenter 2005
- **Dynamic Corrective Action Forms:** Integrate your existing corrective forms, or use ours, and form fill them dynamically. QualityCenter 2005 uses new PDF (Adobe Acrobat) technology to accomplish this unique task. **WE ARE THE ONLY SOFTWARE SOLUTION PROVIDER WITH THIS CAPABILITY.** Your corrective action forms will always be up-to-date.
- **Flexibility:** Your software should work with your existing systems, not against them. QualityCenter 2005's process is flexible enough to integrate seamlessly with your existing forms, processes, and personnel responsibilities.
- **Data Availability:** Housing the data is only half of the solution; data has no real value if it's not available. Now available in a web version, QualityCenter 2005 is an ASP.NET web solution. Our competition is still using older, less flexible and less dynamic technologies. Access your data from anywhere in the world. And as the technology advances so does our solution.
- **Open Source Availability:** QualityCenter 2005 can be provided to your organization in an open source format so that you can use your internal resources for product changes, etc. Manageware will support your effort 100%.
- **Customer and Supplier Access:** You have the option to grant access to your suppliers and customers so that they can participate online. They will have at their finger tips the most accurate, recent data available making your job easier.

Call us today 800 966-9961

Or visit us at:

www.manageware.net

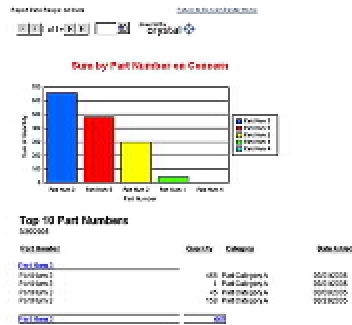


QualityCenter 2005 Lets You:

- Makes the data available to the people who need it most
- Access your concerns from anywhere in the world
- Adapts to your current processes and procedures
- Includes the reporting power of Crystal Reports®
- Allows you to use your existing forms and reports

Features:

- Add as many items/parts as you would like for each concern.
- Quick detail add options
- Quick reporting options
- Use your existing Corrective Action forms and reports
- Accessible anywhere
- E-mail the concern as a link, or a form-filled file
- Allow your customers and suppliers to access their concerns online
- Security for all levels of participation
- Cost of Quality tracking
- Defect Code management
- Unlimited users
- Export Data features
- Export data to another customer system



Easily access all of your Concerns via the ConcernCenter Home Page. On this one page you can see your open concerns, last accessed concern, add a concern, edit/view a concern, quick report on a concern, just to name a few.

Store images and Related Documents

Advanced e-mail process, send your corrective action via a link or a form-filled file

Export the data via a report or data search to popular software packages like Microsoft Excel™

Use the "Quick Add" features to input data quickly, then return to complete at a later time

For Internal, Supplier, and Customer Concerns!

Request a Demonstration Today!

Purchase Options:

Software Only:

- Software installation and configuration assistance
- Conversion of current complaint data and key table information (i.e. Parts, Contacts, etc.)
- Integration and development of your existing forms and reports
- Training assistance
- Support
- Product updates for one year

Starting at:
\$9,999

Full System:

- On-Site delivery of a Dell server fully configured and ready to go!
- Conversion of current complaint data and key table information (i.e. Parts, Contacts, etc.)
- Integration and development of your existing forms and reports
- Training assistance
- Support
- Product updates for one year

Starting at:
Call for pricing

Hosted Environment:

Let us host the application for you. Your application will reside on our servers

Set-up Fee:
\$1,500
Monthly Fee:
\$1,000

Requirements:

Web Server (IIS),
Database Engine (SQL Server) Framework 1.1

If purchased as a **Full System**, your purchase includes Windows Server 2003 and Sql Server

➤ www.manageware.net
800 966.9961

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